



COMMITMENT | OPEN COMMUNICATION | RESPECT | EXCELLENCE

March 8, 2020

To All Krapf Transit Customers:

The safety of our employees and passengers remains paramount in our daily operations. We are continuing to monitor public health concerns surrounding Novel Coronavirus (COVID-19) and want you to know what steps we are taking to prevent the spread of the virus:

- Krapf Transit has a full time cleaning crew working 7 days a week to ensure that all vehicles are fully cleaned and ready service.
- All vehicles have been equipped with additional EPA-approved disinfectant products. Our drivers have been instructed to wipe down handrails, handles, armrests, and other high-touch surfaces on our coaches between trips.
- We have additional supplies on hand including spray bottles, disinfectant spray, and wipes.

Here is what you can do to help us as we continue to fight the spread of COVID-19:

- Avoid close contact with people that are sick.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Wash your hands often with soap and water for at least 20 seconds.
- If soap and water are not available, use an alcohol-based hand sanitizer.

Further, we have advised all Krapf employees that they and eligible dependents have 24/7/365 access to Teladoc AT NO COST TO EMPLOYEES, allowing them to contact a U.S. board-certified doctor anytime, anywhere, by phone or video – for free. If they have concerns of COVID-19 symptoms, Teladoc can evaluate the risk and assist with next steps.

Additional resources can be found at the following links:

- <https://www.chesco.org/224/Health>
- <https://www.health.pa.gov/Pages/default.aspx>
- <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- <https://www.cdc.gov/coronavirus/2019-ncov/faq.html>

Regards,

Gary D. Krapf
President